

# Eaglenet Services LLC

## Computer Repair Form

Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

\* Your PC Username/Password: \_\_\_\_\_ / \_\_\_\_\_

(If you do not know your Username / Password, we have a form you can fill out, for us to be able to bypass your login credentials.)

### Description of Issues

PC Performance Related	Hardware Related	Hardware Related (continued)
<input type="checkbox"/> Blue Screen issues	<input type="checkbox"/> AC Adapter Not Working	<input type="checkbox"/> Hard Drive issues
<input type="checkbox"/> Not able to Log into PC	<input type="checkbox"/> PC Not Turning On	<input type="checkbox"/> RAM (memory) issues
<input type="checkbox"/> Poor PC performance (running slow)	<input type="checkbox"/> CPU (Central Processing Unit) issues	<input type="checkbox"/> Keyboard not working
<input type="checkbox"/> Possible Viruses (compromised PC)	<input type="checkbox"/> Laptop / Tablet Not Charging	<input type="checkbox"/> Cooling Fan(s) not turning
<input type="checkbox"/> Certain Programs not working/responding (Please list problematic programs below)	<input type="checkbox"/> Mouse / Touchpad not Working	<input type="checkbox"/> USB Ports not working
	<input type="checkbox"/> LCD/LED Screen not working	<input type="checkbox"/> "Other" (please list in area below)

### If "Other", Please Describe the issues in this section:


( Technician's Notes on back of this form. )

### We recommend the following:

- \* Change your password, it is no longer secure
- Updating your antivirus, security tools and Windows Updates regularly.
- Contacting us if you have any questions or concerns about any of our work done to your items listed on this form.

I (the customer) hereby state that the work (the service) stated above was done to my satisfaction. I have picked up all items left by me (the customer) at Eaglenet Services LLC, any items not picked up I authorize Eaglenet Services LLC to throw out/destroy. The unit (and all accessories) are now in my (the customer's) possession. Eaglenet Services LLC guarantees the labor of the work for a period of 15 Days. Replaced Parts are warrantied by the store in which they are purchased from and/or under their manufacture's warranty.

\_\_\_\_\_

Customers Signature

\_\_\_\_\_

Date

